

LIMITED WARRANTY

THE MANUFACTURER RESERVES THE RIGHT TO MAKE SUBSTITUTIONS TO WARRANTY CLAIMS IF PARTS ARE UNAVAILABLE OR OBSOLETE

This limited warranty by ShadeThings LLC applies to products manufactured under the ShadeThings™ brand including Deckhands™ clamps and Pole Adapters.

Deckhands™ Clamps

ShadeThings LLC warrants our Deckhands™ clamps products to be free from defects in materials and workmanship for a period of one (1) year from the original date of purchase.

Pole Adapters

ShadeThings LLC warrants our Pole Adapter products to be free from defects in materials and workmanship for a period of one (1) year from the original date of purchase.

General Warranty Information

This warranty applies to the original owner and is non-transferrable. Periodic inspections is recommended to ensure the maximum life and performance of this product. Failure by the owner to maintain the products according to the installation requirements may void this warranty. Installation instructions are posted on our website at www.ShadeThings.com/Installation

This Limited Warranty does not cover:

- Incidental or consequential damages
- Cosmetic defects, including color fading, minor cracks, corrosion, which do not affect the performance or integrity of the product.
- Vandalism, improper use, failure due to overloading or use beyond the intended purpose.
- Acts of nature including but not limited to wind, storms, hail, floods, excessive water exposure.
- Improper installation including but not limited to uneven, unlevel or faulty posts.
- Natural occurring properties of wood such as twisting, warping, peeling or any other natural occurring properties of wood.

Our products have been designed for safety and quality. Any modifications made to the original product could damage the structural integrity of the unit leading to failure and possible injury. Modification voids any-and-all warranties and ShadeThings assumes no liability for the modified products or consequences resulting from failure of a modified product.

To make a warranty or replacement part claim please visit ShadeThings.com or call customer service at 585-295-8222. ShadeThings will, at its sole discretion, replace any part within the stated warranty period that is defective in workmanship or materials. At ShadeThings' discretion, photographs of the defective part may be required to process the claim.